



The Pet Resort at Southwood
Luxury Suite Overnight Registration Form

Owner's Name: _____ Pet's Name: _____

Emergency Contact Information: _____

Has there been any change to your address or phone number(s)? _____

Reservation Date: _____ Pick-up Date: _____ Pick-up Time: _____

Name of Current Veterinarian: _____

If your pet is currently on any medication please provide name, amount, frequency of administration, and time of last administration. *Note: There is a \$3.50/day medication administration fee

Is your pet on a special diet? Yes No

Name of the food: _____ Amount given: _____ Feeding schedule: _____

Can your pet have treats while here? Yes No Owner Provided

Did you bring any personal items for your pet (blanket, toys, treats, etc.)? Yes No

If so, please describe them: _____

Amenities

Please indicate the amount next to the amenity. All prices reflect a per day fee.

- | | | |
|---|---------------------------|----------------------------------|
| __ FURminator brush out \$16.00 | __ Play Ball \$7.00 | __ Cuddle Session \$5.00 |
| __ Massage Session \$7.50 | __ Group Play Time \$7.00 | __ Individual Playtime \$7.00 |
| __ Teeth Care \$6.00 | __ Pet-A-Cure \$9.70 | __ Anal Gland Expression \$22.65 |
| __ Pupsicles \$2.00 | __ Bottled Water \$2.00 | __ Additional Walk \$3.50 |
| __ Brushing \$4.00 | __ Bed Time Story \$7.00 | |
| __ Holiday Meal (Thanksgiving and Christmas only) | | |

Would you like your pet to have a bath while here? Yes No

* A stay three nights or more qualifies for a complimentary bath

If yes, you may choose a scent from the following:

Pomegranate / Pina Colada / Cherry / Apple / Baby Powder / Rain Forest / Coconut / No Scent Please

Do you wish to have a picture or video of your pet sent to you during their stay? Yes No

If yes, please provide a cell phone or email address _____

Is your pet afraid of Thunderstorms? Yes No Fireworks? Yes No

If yes to either, are they on medications for it?

Are there any allergies or medical conditions of which the resort staff needs to be aware?

If this is your first visit, please fill out the following information:

Does anyone other than you have permission to pick up your pet? Yes No

If yes, please list names below:

Has your pet ever boarded before? Yes No

Has your pet had experience with a house-sitter or dog-walker? Yes No

Does your pet have any fears or dislikes?

Does your pet like: Children? Yes No

Men? Yes No

Women? Yes No

Has your pet ever growled or snapped over: Food? Yes No

Toys? Yes No

Has your pet ever bitten or scratched another person or animal? Yes No

If yes, please describe the circumstances: _____

Has your pet ever climbed/jumped over a fence? Yes No

Do you have any particular commands you use for your pet?

Is there any other information about your pet that you feel would make their stay more comfortable?

Pet Resort at Southwood Policies and Information

◆ Any Resort reservation that is cancelled without 48 hours notice from the scheduled time of check-in will be subject to a charge equal to a one night stay in the Resort.

◆ Resort hours of operation are: **Monday-Saturday: 7am-6pm Sunday: 7am-5pm**

◆ Check-out is at 12pm. Any guest who has not checked out by this time on their scheduled departure date will be charged for half a day of doggy day care. Please note that in these cases, pets may be transferred from their suite to a traditional kennel to accommodate scheduled incoming guests.

◆ Check-in is at 3pm. Any guest who checks in before this time may be required to stay in a traditional kennel

- ◆ If an owner is unable to pick-up their pet on the scheduled check-out date by 6pm, there will be an additional overnight fee and their pet will be available for pick –up during business hours the following day.
- ◆ There is a three-night minimum requirement for luxury veranda suites for the weekends. This includes any reservation made that includes a Friday, Saturday, or Sunday night.
- ◆ All pets must be current on required vaccinations. Pets not current on vaccinations, or pets for which the owner is unable to provide proof of vaccinations at the time of check-in, will be vaccinated during their stay at the owner’s expense.

Required canine vaccines: Rabies, DA2PP (or other combination of distemper/parvo), and Bordetella (kennel cough).

Required feline vaccines: Rabies and FVRCP

- ◆ Full payment is required at the time of check-out. Payment options include: American Express, Visa, MasterCard, Discover, debit cards, Care Credit, personal check (with a valid driver’s license), and cash.
- ◆ The Resort will provide a sensitive stomach dry diet for all guests. Owners are encouraged to bring their pet’s regular diet. The Resort does not carry canned food.
- ◆ All pets will be checked for external parasites (fleas/ticks) at the time of check-in. If pets are determined to have external parasites, they will be treated at the owner’s expense.
- ◆ All dogs staying in the Resort for three or more nights will receive a complimentary bath. All pets will receive a complimentary Capstar flea treatment at the end of their stay.
- ◆ If a bath, pet-a-cure, or any other amenity becomes too traumatic for a pet, the Resort reserves the right to not provide that service for the comfort and safety of the pet.
- ◆ Pets that become excessively destructive may be moved to a traditional kennel and/or bedding may be removed. Owners will accept financial responsibility for any damage their pet may cause. Please be sure to inform Resort staff if your dog is afraid of storms. If your pet has been prescribed medications for anxiety, please bring the medication with you.
- ◆ Pets requiring medication during their stay will be a charged a per day medication administration fee.
- ◆ In the case of an after-hours emergency, pets will be transported to Pet’s Emergency at Northwood Animal Hospital for treatment.
- ◆ By choosing to have your pets photograph or image sent via email or text message, you agree to waive ownership of any photographic records taken by any staff member of The Animal Hospital and Pet Resort at Southwood and agree to allow the business the use of these images for and in business applications, social media, posters, websites, or other media, without limitation and agree not to make any claim of misappropriation of personality, breach of privacy, or other loss or damages against The Animal Hospital and Pet Resort at Southwood in respect thereof. I also understand that this business may provide these images for use by a third party with whom they choose to associate with for joint marketing purposes
- ◆ The Resort reserves the right to change any of the aforementioned policies for holidays.

Date _____ Signature _____